From:

Sent: 03 February 2023 20: To: Chesterfield Licensing

Subject: Taxi Fees

Caution: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe. When in doubt, please contact the ICT Service Desk.

Hi, to whom it may concern,

I can't actually believe licencing are planning on increasing the fees. I'm sorry but it's absolutely ridiculous to even think of doing this. The taxi trade has really decreased since the last couple of years. The cost of living is extortionate at the moment. So many of us drivers are struggling to manage with everything and they're thinking to increase the fees. Even the current fees are above expensive at the moment and so difficult to afford. I believe the council are taking advantage of us taxi drivers in very harsh conditions and it's not fair at all. The council makes thousands and thousands off us taxi drivers on the fees already and they now want to make even more, it's pure greed and unacceptable I must say. Personally, I normally adapt to changes but this is not right and I have to say something. I object to this price increase as it's tough times and the council should be helping us if anything rather than causing us drivers more mental stress and pressure than we already have. If you decide to increase the fees then you will force many drivers to find other jobs because it will get to the point of us drivers not being able to afford all these proposed increases you have displayed. I hope this email reaches you and you make the right decision.

Kind regards,

Sent from my iPhone

From: Sent: To: Subject:	01 February 2023 11:37 Chesterfield Licensing Re: Review of Licence Fees 2023/2024
	nail originated from outside of the organization. Do not click links or open attachments unless e sender and know the content is safe. When in doubt, please contact the ICT Service Desk.
affected because the	e doing well about this increase the price,I get it as everything goes up but we the drivers are getting a fuel prices goes up and the renewal price goes up again but the taxi price is not going up so I other solution you have.
Sent from Yahoo Ma	uil on Android
	23 at 9:29, Chesterfield Licensing sing@Chesterfield.gov.uk> wrote:
To all Private Hire/Ha	ckney Carriage Drivers, Vehicle Owners and Private Hire Operators
	er 2022, Chesterfield Borough Council determined that the fees charged in respect of the Carriage and Private Hire Vehicles, Operators and Drivers should be varied in accordance with table below.
Customer Service Ce must be received by t	nents these must be made in writing to the Licensing Section, Environmental Services, entre, 85 New Square, Chesterfield, S40 IAH or emailed to <u>licensing@chesterfield.gov.uk</u> and the Licensing Section no later than the 23rd February 2023. If no objections are made the II come into effect on 1 st April 2023.
Licence/	Current Fee
Registration/Service	
DBS Disclosure	DBS Fees £29 + DBS Fee
DDO DISCIOSUIE	Drivers Licences/badge
First Application	£228 (including £71 initial application fee)
DVLA Check	£15
Safeguarding (New	
applicants)	

From:

Renewal	£228 + £15 DVLA check

From:

Sent: 29 January 2023 19:33

To: Chesterfield Licensing

Subject: Proposed licensing fees

Caution: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe. When in doubt, please contact the ICT Service Desk.

Hi, to whom it may concern,

I can't actually believe licencing are planning on increasing the fees. I'm sorry but it's absolutely ridiculous to even think of doing this. The taxi trade has really decreased since the last couple of years. The cost of living is extortionate at the moment. So many of us drivers are struggling to manage with everything and they're thinking to increase the fees. Even the current fees are above expensive at the moment and so difficult to afford. I believe the council are taking advantage of us taxi drivers in very harsh conditions and it's not fair at all. The council makes thousands and thousands off us taxi drivers on the fees already and they now want to make even more, it's pure greed and unacceptable I must say. Personally, I normally adapt to changes but this is not right and I have to say something. I object to this price increase as it's tough times and the council should be helping us if anything rather than causing us drivers more mental stress and pressure than we already have. If you decide to increase the fees then you will force many drivers to find other jobs because it will get to the point of us drivers not being able to afford all these proposed increases you have displayed. I hope this email reaches you and you make the right decision.

Kind regards,

Aamir Saddique

Get Outlook for Android

From:	
Sent:	28 January 2023 11:51
То:	Chesterfield Licensing

Subject: FW: RE: Review of Licence Fees 2023/2024

Caution: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe. When in doubt, please contact the ICT Service Desk.

I would like to express my dissapointment with CBC in increasing the costs to drivers by such a large amount knowing that we are recovering from a pandemic and now are in a recession i would like the people responsible for the revision explain in full by way of a meeting with the Hackney & Private Hire drivers to show that the revision of costs are justified

Please could i get a reply ASAP

Sent: 27 January 2023 11:47

To: Chesterfield Licensing

Subject: RE: Review of Licence Fees

Caution: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe. When in doubt, please contact the ICT Service Desk.

Thank you for your email in regards to increase in charges.

Unfortunately I disagree with the increase in the charges, this is due to the following reasons

- 1. Neighbouring council charges are well below £280.00 for a yearly plate
- 2. Hackney carriage are capped at a cut off point.
- 3. In the past 3 years since beginning of pandemic we have not seen a increase in fares, were as Hackney Carriages have been given a fare increase.
- 4. Our costs are the same as Hackney Carriage licensing fees on vehicles, and we are earning less than them.
- 5. Even in the current situation and market the industry is not brilliant and subsequently our earnings are greatly reduced.

Taking the above information into account I strongly appose the increase in fee's.

Also speaking to numerous colleagues in the industry, they are feeling the same as myself with regards to the increase but are not able to oppose the increase as they don't want to be named. If at all possible would it be possible to allow people to anonymously object.

Thank you for your help and assistance in dealing with this delicate matter.

From:
Sent: 27 January 2023 10:59
To: Chesterfield Licensing

Subject: regarding increasing badge fees

Caution: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe. When in doubt, please contact the ICT Service Desk.

I believe council is not helping in the Difficult Situation us taxi drivers are right now After the last 2 years prices increase I don't know Why council need to increase prices again It is all taxi driver's being hit with the most expenses for example fuel price Insurance price in Obviously the renewal Increases for the vehicles renewals Where's the clearly operators are not increasing fare at the rate of other things are increasing. I object the increasing of price As it is difficult time for us And Council should be helping us Rather than putting more pressure on us with these increases.

Sent from my Galaxy

From:	
Sent:	27 January 2023 10:54
To:	Chesterfield Licensing
Subject:	Re: Review of Licence Fees 2023/2024

Caution: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe. When in doubt, please contact the ICT Service Desk.

Good morning licensing team,

Thank you for your email in regards to increase in charges.

Unfortunately I disagree with the increase in the charges, this is due to the following reasons

- 1. Neighbouring council charges are well below £280.00 for a yearly plate (ours are over £350.00)
- 2. Hackney carriage are capped at a cut off point.
- 3. In the past 3 years since beginning of pandemic we have not seen a increase in fares, were as Hackney Carriages have been given a fare increase.
- 4. Our costs are the same as Hackney Carriage licensing fees on vehicles, and we are earning less than them.
- 5. Even in the current situation and market the industry is not brilliant and subsequently our earnings are greatly reduced.

Taking the above information into account I strongly appose the increase in fee's.

Also speaking to numerous colleagues in the industry, they are feeling the same as myself with regards to the increase but are not able to oppose the increase as they don't want to be named. If at all possible would it be possible to allow people to anonymously object.

Thank you for your help and assistance in dealing with this delicate matter.

Look forward to hearing from yourselves in regards to the above matter.

Kind regards

Rahan Ghani

On 26 Jan 2023 09:29, Chesterfield Licensing < Chesterfield.Licensing@Chesterfield.gov.uk > wrote:

To all Private Hire/Hackney Carriage Drivers, Vehicle Owners and Private Hire Operators

On the 14th December 2022, Chesterfield Borough Council determined that the fees charged in respect of the licensing of Hackney Carriage and Private Hire Vehicles, Operators and Drivers should be varied in accordance with proposed fees in the table below.

From:

Sent: 26 January 2023 15:13
To: Chesterfield Licensing

Subject: Price increase

Caution: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe. When in doubt, please contact the ICT Service Desk.

I'm sending this email just in protest to the price increase on everything again! And for what as it isn't like most of them incur any overheads apart from paper or emails, the level of service we get is so poor even when we phone licencing nobody EVER! answers, its always answerphone, why not get rid of the woman who meets you at the door with her ipad asks your details then tells you to take a seat, what a totaly pointless job and it would save money, also I booked my taxi test online for end of March and had to pay £175 up front and it isn't for 2months yet its totaly discusting I'm not rockafella I'm a taxi driver living week to week that money could have been better spent until nearer the time discusted, clive eggleston.

F	ron	n:

Sent: 26 January 2023 14:25
To: Chesterfield Licensing
Subject: Charge increase

Caution: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe. When in doubt, please contact the ICT Service Desk.

How can you justify an increase on prices? We don't get any better service and nothing extra for our money. we can't get any extra for ourservice other than to stop outlonger to keep paying the council. Ridiculous charges that they make. I think you will find you are going to upset a lot more drivers

Daniel stone Everyday travel

Sent from my iPhone

Trevor Durham		
From: Sent: To: Subject:	26 January 2023 14:10 Chesterfield Licensing License fees	
_	from outside of the organization. Do not click links or open attachments unless you we the content is safe. When in doubt, please contact the ICT Service Desk.	
Dear licensing		
-	It increased licensing fees. As I understand suppliers are increasing their costs and I can understand the price increase on those items.	
	badge renewals and vehicle test renewals these are surely admin based so I cant ited to increase these as much as they have been.	
I do think that if you are wishing of the services that are offered	g to increase these charges there needs to be more value for money shown in some for the price we are paying.	Э
For instance making more vehic sure we get a test date.	cle test dates available as at the moment we have to book well in advance to make	
	sk enquiries easier by extending opening hours and making more people available to we call we have to leave a message to be called back as no one answers.)
	ing with increased costs on fuel, consumables and the general cost of living, I do here will be more drivers leaving the profession and less wanting to join as costs spir	ral
If you wish to discuss please fe	el free to give me a call.	
Regards		

Upgrade

From: Sent: To: Subject:	26 January 2023 10:44 Chesterfield Licensing Re: Review of Licence Fees 2023/2024
	iginated from outside of the organization. Do not click links or open attachments unless or open attachments or open attachments unless or open attachments or open
Also the extortionate price price is beyond me	e they charge for the same mat you can acquire at any other garage at a fraction of the
	32 colin bradfield, <col4519@gmail.com> wrote: ey have gone up at the test centre twice in the last 6 months</col4519@gmail.com>
On Thu, 26 Jan 2023, 09	30 Chesterfield Licensing, < Chesterfield.Licensing@chesterfield.gov.uk> wrote:
To all Private Hire/Hack	ney Carriage Drivers, Vehicle Owners and Private Hire Operators
licensing of Hackney Caproposed fees in the tab	O22, Chesterfield Borough Council determined that the fees charged in respect of the rriage and Private Hire Vehicles, Operators and Drivers should be varied in accordance with le below. Its these must be made in writing to the Licensing Section, Environmental Services, e, 85 New Square, Chesterfield, S40 1AH or emailed to licensing@chesterfield.gov.uk and Licensing Section no later than the 23 rd February 2023. If no objections are made the ome into effect on 1st April 2023.
Licence/	Current Fee
Registration/Service	DBS Fees
DBS Disclosure	£29 + DBS Fee
First Application	Drivers Licences/badge
First Application DVLA Check	£228 (including £71 initial application fee) £15
Safeguarding (New applicants)	
Renewal	£228 + £15 DVLA check
Knowledge Test	£55

£31

From:	
Sent:	26 January 2023 10:33
To:	Chesterfield Licensing
Subject:	Re: Review of Licence Fees 2023/2024

Caution: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe. When in doubt, please contact the ICT Service Desk.

I have an objection as they have gone up at the test centre twice in the last 6 months

On Thu, 26 Jan 2023, 09:30 Chesterfield Licensing, chesterfield.Licensing@chesterfield.gov.uk wrote:

To all Private Hire/Hackney Carriage Drivers, Vehicle Owners and Private Hire Operators

On the 14th December 2022, Chesterfield Borough Council determined that the fees charged in respect of the licensing of Hackney Carriage and Private Hire Vehicles, Operators and Drivers should be varied in accordance with proposed fees in the table below.

If you have any comments these must be made in writing to the Licensing Section, Environmental Services, Customer Service Centre, 85 New Square, Chesterfield, S40 IAH or emailed to <u>licensing@chesterfield.gov.uk</u> and must be received by the Licensing Section **no later than the 23**rd **February 2023**. If no objections are made the proposed changes will come into effect on 1st April 2023.

Licence/	Current Fee
Registration/Service	
	DBS Fees
DBS Disclosure	£29 + DBS Fee
	Drivers Licences/badge
First Application	£228 (including £71 initial application fee)
DVLA Check	£15
Safeguarding (New applicants)	
Renewal	£228 + £15 DVLA check
Knowledge Test	£55
Upgrade	£31
Replacement Badge Card	£4
Replacement Card Holder	£4
Lanyard	£1

From:

Sent: 27 January 2023 11:31 To: Chesterfield Licensing

Subject: Unfair increase

Caution: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe. When in doubt, please contact the ICT Service Desk.

This is outrage how can u offer this when we are already struggling with the cost of living if anything its expensive as it is instead of helping u are increasing the price how are you expecting new driver to apply with these prices let alone a driver renewing I disapprove of this offer as are many other driver's we all are not happy with thise going forward hopefully you will be hearing from them aswell as you have from me